



COTTONWOOD
INCORPORATED

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Jeff Davidson, MBA, CMC
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Dear Mr. Davidson:

We thoroughly enjoyed your presentation on *Managing Information and Communication Overload*.

We agree that technology is a blessing as well as a curse and there is no realistic way to handle the massive onslaught of information available. Your talk helped us feel less guilt about not being able to process every little bit of it. Several of our participants are, in fact at this very moment, clearing the horizontal piles from their desks!

Thank you for making yourself available to us all.

Sincerely,

Sharon S. Spratt
CEO

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