



American Express
Travel Related Services Company, Inc.
John Deere Road
Moline, IL 61265

September 27, 1996

Jeff Davidson
Breathing Space Institute
2417 Honeysuckle Road #2A
Chapel Hill NC 27514-6819

Jeff,

Thank you so much for the entertaining, inspirational presentation to the American Express Onsites Group on September 21.

While we were driving back to Moline in the car, I was given wonderful feedback from my employees. They felt rejuvenated and more motivated to continue in the hectic world of travel.

As a Team Leader, I took home your idea on less paper. I will be cutting down substantially on my memo tirades and organizing information in a small library for reference when it is needed. Breathing Space is Good!

Thanks again. I will recommend you to my colleagues within American Express without a doubt!

Sincerely,

A handwritten signature in cursive script that reads "Lynn Hunt".

Lynn Hunt
Team Leader