

# ARTHUR ANDERSEN

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Jeff Davidson  
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Arthur Andersen LLP

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33 West Monroe Street  
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Dear Jeff:

I very much enjoyed your presentation yesterday at the ACHE. Although I had signed up for your session, I had decided to skip it and head back to the office. After I heard your luncheon address, I changed my schedule to attend your session. I thought the presentation was right on target and hit home many times. I especially liked your admonition to do one thing at a time. It reminded me of an old MASH rerun where Winchester explains his success in the operating room and in life by saying that he does one thing at a time, does it extremely well, and then moves on to the next thing. A snippet of that episode would make a great addition to your presentation.

Thanks again for a terrific presentation.

Sincerely yours,



Kerry Monson