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2417 Honeysuckle Road, #2A
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Dear Jeff:

When listing my priorities of things that need to be done, this is one letter that has to be written. I want to thank you for your presentation at the Midwest Meeting of the Medical Group Management Association. Your message was timely, enthusiastic and well received. The members of MGMA are all clinic managers whose time has always been pressed but this has been accentuated recently. They need and received from you some advice on how to handle this overload of information.

I especially appreciated the fact that your message was not a liturgy of doom and gloom but rather was a message delivered with enthusiasm and optimism. Thank you for presenting this insightful talk.

Sincerely,

John R. Ostrander
Past President, Midwest Section

JRO:jaf

July 27, 1993