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Dear Jeff:

Thank you for providing an informative two day institute that provided both a holistic understanding of the global dynamics or trends impacting us, and some very concrete steps that we can take within our own professional and personal lives that can help us those impacts.

Your holistic approach was very useful in contextualizing our lives amidst myriad changes around the globe. These commonly are neglected features in such institutes but are valuable, especially insofar as all see we essentially are in the same boat, in the same storm. Each of your trends contains a theory of lived outcomes, such as stress, which effect our "habits" well-being. Interactively, there impacts are multiplicative. The data exist to test all of this, but I am afraid there would be no new money in it!

Thanks for the practical or concrete advice, much of which will have an enduring impact on your audience. We will enact some changes in our office as a result.

Finally, I will report that upper management needs to "get" your message. As the lower end the equation becomes more ad more work load > resources, partly because the resources are taken by the top so their equation becomes more and more resources > workload.

Thanks,



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