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DEC 10 1993

Roberta T. Bolton
Regional Quality Manager
Internal Revenue Service
550 Main Street
Room 7112
Cincinnati, OH 45202

Mr. Jeff Davidson, MBA, CMC
2417 Honeysuckle Road Suite 2A
Chapel Hill, NC 27514-6819

Dear Mr. Davidson:

I am writing to express my sincere thanks to you for sharing such timely information on How To Find Breathing Space. As you know the IRS is currently experiencing the trauma that comes with reorganization, downsizing and redefining roles and responsibilities. Managers are faced with numerous requests for input, choices and other decision making processes.

The information and dialogue we exchanged during your workshop definitely provided an opportunity for us to refocus on an individual basis, as well as on a corporate basis the untapped choices we are empowered to make regarding the people in our organization, the type of information we disseminate, the amount of paper documents we still have in a supposedly paperless society, and the impact the media has on the decisions we make.

I left the workshop motivated and re-energized. I admire your energy and your enthusiasm and believe it will have a permanent impact on decisions and choices I will make in the future.

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