



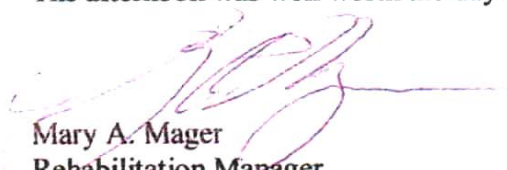
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Thanks so much for your presentation to us at Saint Alphonsus Regional Medical Center. I have been in management for over 10 years and have certainly been shuffling papers way too much, and yes I have the stacks of paper as you described.

I felt your presentation was not only enjoyable, but simply informative. And what I mean by simply, is your suggestions are easy to follow and implement, which is the key to success. I want you to know that I have cleaned up my den office, and I will do my work office this week! The biggest thing I have learned is to pitch all the paper I receive and subsequently save for "just in case". Well, even if "just in case" comes along, I can't find it!

**The afternoon was well worth the day!**



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