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# Leadership in Service Delivery Conference\*

Shaping Your Future: How to Survive and Thrive

\*Formerly the ASHA Directors Conference

JUNE 28-30, 1996

HYATT REGENCY CHICAGO • CHICAGO, ILLINOIS

## Don't Hesitate—REGISTER TODAY!

All preregistered participants will receive a free copy of Jeff Davidson's best-selling book:  
*BREATHING SPACE—Living & Working at a Comfortable Pace in a Sped-Up Society.*



AMERICAN  
SPEECH-LANGUAGE-  
HEARING  
ASSOCIATION

10801 ROCKVILLE PIKE  
ROCKVILLE, MD 20852

Nonprofit Organization  
U.S. Postage  
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Rockville, MD  
Permit No. 2936

## Friday—June 28, 1996

- 8:00 am Registration
- 8:30 am Welcome to Chicago!  
*Jeanane Ferre*, President, Illinois Speech  
Language-Hearing Association
- 8:35 am Opening Remarks  
*Katharine G. Butler*, President, American  
Speech-Language-Hearing Association
- 8:50 am Keynote Address  
*Jeff Davidson*  
Living & Working at a Comfortable Pace  
in a Sped-Up Society (Part I)  
**The Root Causes of the Pressure You Feel**  
• who sped up the clock  
• why we feel over-informed, over-  
whelmed, and under-served  
• the paper trail culture and the  
overabundance of choices
- 9:45 am Break
- 10:00 am Skills Building Workshop  
*Jeff Davidson*  
Living & Working at a Comfortable Pace  
in a Sped-up Society (Part II)  
**Solutions to the Pressure You Feel**  
• get organized—now and for the future  
• control intake overglut  
• condition your environment(s)  
• create space and time