

**Marco**  
**Group, Inc.**

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Dear Jeff,

I enjoyed your presentation on Monday very much. Your illustrations were entertaining as well as informative. At first I couldn't tell where you were going with the Spanish island story, but then I had an "aha" moment. Interruptions are like vicious hounds! And I particularly liked your ranking system for training others when to interrupt, i.e. don't even think about bothering me for a "J1" reason.

I'm looking forward to reading your book.

Sandy Mills

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