



DEFENSE FINANCE AND ACCOUNTING SERVICE  
CLEVELAND CENTER  
1240 EAST NINTH STREET  
CLEVELAND, OH 44199-2055

April 19, 2010

Mr. Davidson,

You spoke to our group, DFAS, last Wednesday, April 14. I have to admit I was not really looking forward to a whole day away<sup>from</sup> work knowing things would continue to pile up while I was gone.

After each of the other two speakers, I was glad I had gone after all. Then when you started - I couldn't believe we had three great speakers out of 3. That does not happen all that often.

I heard many things I want to incorporate into my job. So, I was very glad to hear that you offered the DVD/CD. It is very helpful for me to hear things multiple times - especially after a little time passes and I 'forget'. Being reminded helps.

So that is why I am writing. I would like to receive your free DVD/CD. Be assured that I will definitely use it.

Thank you. Thank you for a very entertaining and informative presentation. I am excited about putting it to use and making it a part of my life. And thank you in advance for the DVD/CD. I really appreciate it.

Sincerely,  
Felene Bishop  
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