



Genesee Memorial Hospital

127 North St., Batavia, NY 14020 (716)343-6030
April 5, 1998

Dear Jeff,

In the spirit of "completion," I sat down right after your program at the ACHE Congress in Chicago to give you the feedback that you requested. Thank goodness I did, because typing the letter didn't happen until I went back to review some of the Congress material.

Regarding **Multiple Stations** - your example of the contact lens case made me feel right on track having purchased bottles of Tums (!) in four locations at home, one in the car and two places in the office.

My solution to uncluttering my desk was to relocate my office! Now I have an old office with piles of papers that I sort through at a leisurely pace. The payoff - no one, and especially me, misses those papers. The reason for the move was not to unclutter my office - it was just the most important payoff.

Your handout was great for review purposes. Here I thought I was doing better about "completion" and then I re-read your page entitled "Completions Yield More Breathing Space." Perhaps this letter should have been typed last month!

Regards,

Douglas T. Jones
President/CEO