



The Norfolk Environmental Commission Our Mission: To Lead Citizens Toward Environmental Stewardship

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Dear Jeff:

I heard you speak at the City of Norfolk's Senior Staff Meeting at Norfolk City Hall on March 20th. Although I have been with the City in two different capacities over 20 years, this was my first Senior Staff Meeting. Your talk was helpful and enjoyable and I will provide you with my feedback on what you said.

What stays with me the most are two things:

1. Being somewhat of a "pack rat" of informational items, your ideas about the myths of a "paperless society" motivated me to take a hard look at the "stuff" that surrounds me both at my office and at home. Now that I rely much more on the Internet for my information and research on almost anything, I use my "hard copy" files even less than I used to. So I am taking a new look at this and purging all that I can. When I do this, my mind's focus on what I am doing seems to improve with less clutter around me. I also found your thoughts on the abundance of paper interesting, as I am the Recycling Coordinator for the City of Norfolk.
2. For one of my High School projects, I reviewed Future Shock by Alvin Toffler. The more you spoke, the more I thought of his predictions about how technology and the pace of things would be speeding up, providing new challenges in how we operate. You did mention Toffler towards the end of your talk. I think the biggest challenge for the modern world will be how we manage all this rapid change in some parts of society (the industrialized world) while there is such poverty, war and strife in many other parts.

Thank you for your great presentation.

Sincerely,

A handwritten signature in black ink, appearing to read "John Deuel".

John Deuel