



WOODMONT COUNTRY CLUB

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March 23, 2002

Mr. Jeff Davidson, MBA, CMC
Breathing Space® Institute
2417 Honeysuckle Road, #2A
Chapel Hill, NC 27514-6819

Dear Mr. Jeff Davidson,

I enjoyed your seminar at the conference; it gave me a new perspective of the service industry. Moreover, I looked forward to a copy of your videotape, *Breathing Space*.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Nadine D. Rockwell', is written over the typed name.

Nadine D. Rockwell, CCM
Clubhouse Manager
Woodmont Country Club