

Defense Finance and Accounting Service **Supervisor's Forum**

Wednesday April 14, 2010

08:00 – 08:30 a.m. Welcome, Opening Remarks, and Challenge –
Mrs. Terri McKay, Director

08:30 – 10:00 a.m. Communication – Dianna Booher

10:15 – 10:45 a.m. Mystery Guest Challenge

10:45 – 11:15 a.m. Speed of Trust Outcomes - Mr. Gus Gustafson

11:15 – 12:30 p.m. Working Lunch – Reflection Time / Success Stories

12:30 – 2:00 p.m. Emotional Intelligence – Hendrie Weisinger

2:00 – 2:30 p.m. Family Feud Challenge

2:45 – 4:15 p.m. **Time Management – Jeff Davidson**

4:15 – 4:45 p.m. Closing Remarks and Challenge - Mrs. Terri McKay, Director